MySupport MySupport MySupportMoney for CCGs



MSM is the most efficient, cost-effective solution for distributing, managing and monitoring your patients' Personal Health Budgets.

What is MySupportMoney (MSM)?

MySupportMoney (MSM), our digital money management service, supports CCGs by:

- Transferring PHB funds quickly and efficiently
- Ensuring transparent, risk-managed audit trails
- Live tracking of spend, checked against proof of spend
- Informing decisions at annual reviews, including reviewing the sizes of PHBs
- PHB Support Helpdesk handles all customer and CCG queries relating to PHB day-to-day performance and payment
- Providing full managed account and 3rd party payment services for patient PHBs

ICO registration number ZA200851



"Thanks to MSM's money management expertise, incidences of fraud have dropped to 1% and complaints have halved"

CLINICAL COMMISSIONER - LONDON

"The combination of MSB's digital platform and their PHB Helpdesk has significantly reduced my administration responsibilities and freed up resources"

CCG Finance Manager

MSM eWallets and pre-paid cards

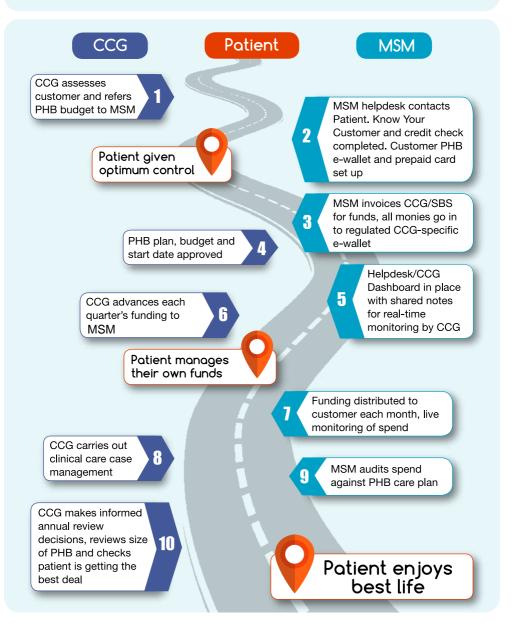
Fast set-up for CCG and patient; Real-time monitoring; Early detection; Pre-set locks on selected activities; NHS monies secure and protected within ring-fenced FCA regulated eWallets; interest earned returned to CCG.

From £42/month MSM offers range from simple PHB distribution through to One-Stop-Shop PHB Service.



THE PARTNERSHIP PROCESS

THE JOURNEY TO EFFICIENT AND EFFECTIVE PHB HANDLING



Helping to reduce administrative overheads

MSM Helpdesk handles all customer queries relating to day-to-day performance and payment of PHBs. The service mitigates the number of customers needing to speak to a CCG directly, helping commissioners save time and conserve resources.

How we compare

MSB is the only solution to meet all your PHB requirements.

AN EXPERT PARTNERSHIP

Providing the best health solutions requires an excellent working partnership. We have combined our expertise with your Finance Team, Commissioners and Shared Business Services to work closely together with customers to deliver the best outcomes for all.

Key Service Deliverables	MySupport Broker	CCG	Other Broker Service provider	Other Money Management Provider
PQualified, expert brokers with personal experience and a knowledge base of local support and services	~	×	~	×
Quality Assurance of service and practice delivery	~	X	×	×
Audit undertaken of payments and spend. Quarterly financial report to Commissioners	~	×	×	~
Realtime Management Information for Commissioners	~	X	×	X
PHB helpdesk to support customers with day to day queries	~	V	×	X







NEXT STEPS

To get a quote, or find out more, please contact
Vikki Newton
on **0800 994 9944** or email myphb@mysupportmoney.com

www.mysupportmoney.com